



SilverWarePOS

Technology Solutions for the Hospitality Industry

Quick Service Solutions

POS reimagined



A BIT ABOUT SILVERWARE POS.

Since 1993, SilverWare POS has built its foundation through innovation and customer-focus. The company serves advanced technology to the hospitality industry and strives to stay ahead of the competition. SilverWare Avrio POS is the perfect solution for independent restaurants, midsize operations, & large multinational chains.

STANDING OUT. RECOGNITION & ACHIEVEMENTS.

- Recognized as one of the first to develop a graphical Windows-based POS system.
- Featured by Microsoft in an official launch video profiling innovative software developers using next wave technology.
- Honored twice by Profit Magazine as one of the 100 fastest growing companies in the country.
- Voted #1 POS Software for three consecutive years by The FoodService News.

A TASTE OF TECHNOLOGY.

With an abundance of style and substance, SilverWare Avrio POS stays ahead of the technology curve – setting a new standard in simplicity, functionality, and value. Avrio is constructed with the powerful Microsoft Windows Presentation Foundation running on a SQL Server database, .Net Framework and Visual Studio. Avrio is a highly scalable, resilient and fault tolerant solution developed using the most advanced programming language and database engine available.

PEACE OF MIND. SAFETY YOU CAN TRUST.

SilverWare Avrio POS redefines the term 'redundancy' by utilizing modern SQL server capabilities to offer automatic failover. The changeover is seamless and transparent, requiring no intervention from restaurant management, or the need to contact a POS Help Desk.

DESIGNED WITH YOU IN MIND.

Precisely crafted to outmatch the pressing needs of quick service venues, Avrio's design is built to bring out your staff's best. Its customizable single-screen layout empowers staff to promptly and efficiently process drive-thru, takeout, and eat-in orders. The flexible automatic combo detection feature ensures your customers receive the best possible price on every transaction.

CUSTOMIZED FOR YOU & YOUR ENVIRONMENT.

Avrio adapts to your business by giving you the tools to easily customize the 'Look & Feel' of the system. Fully customize color schemes for all screens and the appearance of buttons including size, position, font, color, and shape. Save & Apply 'My Favorites' to multiple buttons simultaneously.

INTERACT WITH YOUR CUSTOMERS IN A MEANINGFUL WAY.

A knowledgeable customer is an engaged customer. Take advantage of Avrio's Interactive Rear-Displays and increase revenue by up selling featured combos, promotions and gift cards. Show off your speed and accuracy by allowing customers to view complete order details, while at the same time displaying pictures and other promotional advertisements. Customize content and deliver your messages in an alluring manner.

MULTI-LINGUAL & MULTI-CURRENCY. TAKE IT ANYWHERE.

Avrio's vast multi-lingual capabilities support language display by store, or the flexibility to assign separate languages within the same store by employee, on-screen menu display & printer destinations.



KDS. INCREASE EFFICIENCY ONE ORDER AT A TIME.

Increasing the efficiency of your operation has gone one step further with Avrio's flexible Kitchen Display System. The solution awards your staff with ground-breaking features to improve order accuracy, reduce food waste, and improve preparation times. Its accommodating customizable views take advantage of real-time information, gauging the average order time to increase service speed, operational efficiency, and revenue.

DMB. ENGAGE YOUR CUSTOMERS. INFLUENCE DECISIONS.

Let your business benefit by flaunting your menu for everyone to see. Instantly update content from your Avrio POS system to the digital menu boards in real time. With more than 70 per cent of purchase decisions made in-store, take pride in your menu and reap the rewards by influencing your customers' purchases. Confidently display menu items, while simultaneously advertising new products and promotions.

CLOUD REPORTING. INFO AT YOUR FINGERTIPS.

A compelling solution for independent and chain organizations alike, Avrio's Cloud Reporting produces the metrics, analytics and tools necessary to adapt and succeed in an ever-changing industry. The reports offer a dynamic view of operations through dashboards and multi-store comparative and detailed store reports. All this is available in real-time through the internet with mobile versions optimized for iPhone and Android.

CLOUD ALERTS. RECEIVE NOTIFICATIONS IN REAL-TIME.

With Avrio's Cloud Alerts, you can receive immediate notifications for personalized key indicators. If you're interested in knowing when you've exceeded \$500 in voids and the voids are greater than 10% of sales, you'll have it. If you want to know when your labor costs are too high, it will be at your fingertips. The available information is practically limitless. The alerts will be pushed to your mobile device in real-time, allowing you to understand your business better than ever before.

CLOUD MANAGEMENT. MAKE CHANGES ON THE FLY.

Using Avrio's Cloud Management, you can control your entire operation remotely from a secure website. Launch new discounts, voids, payment methods, jobs, employees, menus; make price changes, add menu items by individual store, region, or chain-wide and schedule all in real-time from the cloud.

ONLINE ORDERING. ORDERING FROM ANYWHERE.

Increase your takeout or delivery business by taking orders directly from your own website. With the SilverWare Online Ordering system, your menu information is seamlessly shared between your POS and your online system. When your customer completes the order, the information is automatically transferred to the store POS system with items printing in the kitchen. No need to create two menus, or re-enter the order into your POS.

CRM. UNDERSTAND YOUR GUESTS IN A WHOLE NEW WAY.

Avrio empowers you with the information to keep customers coming back. By using gift cards, customer tracking, and frequent diner programs, you can capitalize on this information by developing precise marketing campaigns and offer client-based pricing. Avrio allows you to get closer to your customers than ever before.



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